



International Organization for Migration (IOM)  
The UN Migration Agency

## CLARIFICATIONS ITB Ref. No: 2681

### Establishment and Operation of Safe Zones for Unaccompanied Migrant Children

Q: In the frame of the Invitation to Bid for the Establishment and Operation of Safe Zones for Unaccompanied Migrant Children, we would like your clarifications on the following:

- Is it obligatory for personnel of the Safe Zone to have at least five (5) years of experience in the field, or this refers to Partner's experience in relevant programs?
- The "*Requirements Check List*" includes ISO 9001.  
HRC is certified for the provision on national level of 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> degree of nonprofit social care as of ΦEK 2106/7-7-2016 which is attached.

A: Both the personnel of the safe zones and the Partner should have at minimum 5 years' experience as per:

Section IV. Terms of Reference The partner shall have a concrete and proven experience working with migrant children through offering accommodation and relevant services (psychosocial support etc.) for a period of minimum five (5) years.

6.1.e: Technical Proposal: Proposed professional staff must, at a minimum, have the experience of at least five years preferably working under conditions similar to those prevailing in the country of the assignment.

2) Please note that you do not need to submit an ISO 9001