

Athens, May 28<sup>th</sup> 2024

***BID BULLETIN No. 2***

**Establishment of long-term agreement for the provision of telecommunication services for two (2) years  
(2024-2026) with possibility of extension for two additional years  
ITB.2024.GR10.TEL.COMM**

Question:

1. Based on Addendum No.2 the term «Operator Connect Service. (Is optional)» has been removed from all relevant paragraphs of the RFP. We understand that this means that the Ms Teams service is no longer an optional requirement of the RFP. If otherwise, we will need a response on the questions mentioned in our previous email in order to be able to evaluate an alternative solution to Operator Connect.

*This is correct. MS Teams service and Operator Connect Service is no longer required. You are kindly requested to provide your proposal based on the new requirements. The revised FORM G: Technical Bid should be submitted as per Addendum No.3.*

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