

IOM Greece
CALL FOR APPLICATIONS

Reference Number : **GRCFA24-069**
Position Title : **Caregiver**
Duty Station : **Polygyros, Greece¹**
Type of Appointment : **Special Short-Term Ungraded Contract**
Closing Date : **17 April 2024**

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. The International Organization for Migration (IOM) is committed to the principle that humane and orderly migration benefits migrants and society. As the leading international organization for migration, IOM acts with its partners in the international community to: assist in meeting the growing operational challenges of migration management; advance understanding of migration issues; encourage social and economic development through migration, and; uphold the human dignity and well-being of migrants.

In Greece, IOM is focusing on responding to the Mediterranean migrant's crisis, in support of the Greek Government and in cooperation with all other agencies involved. IOM currently implements interventions within the areas of emergency, preparedness and response, disaster risk reduction, livelihoods, healthcare and psychosocial assistance, assisted voluntary return of migrants, migration and development, resettlement and repatriation, family reunification, counter human trafficking, assistance to vulnerable migrants.

Internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.

Context:

In the framework of the situation regarding the migrants, asylum seekers and refugees across Greece, IOM Greece is establishing a pool of candidates interested to join the organization as soon as possible. The action under which the candidates will be selected shall contribute to the provision of targeted care interventions to the unaccompanied children (UMC) residing in Greece. Therefore, IOM will capitalize on its extensive experience on the areas of child protection so as to provide tailored support and interventions to the UMC by offering accommodation and care services.

Under the overall supervision of the Senior Programme Coordinator/Field Office Coordinator and the direct supervision of the Facility Coordinator, the successful candidate will be responsible for providing daily care to UMC in the assigned accommodation facility.

Core Functions / Responsibilities:

1. Ensure security of accommodated UMC at all times, including during night, weekends and public holidays. In the event of a crisis or urgency, undertake incident management, inform other staff and/ or the supervisor and receive relevant instructions.

¹Flexibility to reallocate to Thessaloniki at the later stage.

2. Care for UMC physical hygiene and clothing (distribution, needs, cleanliness). Escort them to social and/or medical services when necessary.
3. Support the UMC on night-time preparations and be present during night shifts.
4. Have an overview of the general hygiene and living conditions in accommodation rooms, in cooperation with the UMC and facility staff (cleaners) and based on the daily routines or regulations identified in each facility.
5. Assist with the distribution of basic goods. Notify the supervisor if further items and distributions are needed.
6. Check the conditions of food and ensure that all meals are served in the agreed times.
7. In cooperation with other staff members in the facility, organize the UMC's daily routine and structured daily activities. Provide support to educational and recreational activities, as needed.
8. Contribute to the daily life and procedures of the facility to create a supportive and protective environment, working individually and collectively with the UMC.
9. Assist the UMC in accessing laundry services and issue laundry schedules.
10. Perform such other duties as may be assigned.

Required Qualifications and Experience

Education

- University degree in Humanitarian, Social Sciences, Social Work or a related field from an accredited academic institution; or
- High school degree/certificate with two years of relevant work experience.

Experience and Skills

- Previous experience in a similar role preferred;
- Previous experience at an IOM Emergency Accommodation Facility will be considered an asset;
- Familiar with direct assistance to migrants and/or refugees preferred;
- Experience in working in a multi-cultural environment an advantage;
- Strong organizational, facilitation, communication, writing and presentations skills;
- Computer literacy in standard software applications (MS Office, etc);
- Willingness to work in day/night shifts, during holidays and weekends;
- Valid driver's license with at least five years driving experience an advantage.

Languages

Fluency in **Greek** (written and oral) with working knowledge of **English** is required. Additional knowledge of **Arabic** and/or any other language would be considered an advantage.

Required Competencies

IOM's competency framework can be found at this [link](#).

Values

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.
- Courage: Demonstrates willingness to take a stand on issues of importance.
- Empathy: Shows compassion for others, makes people feel safe, respected and fairly treated.

Core Competencies – behavioural indicators

- **Teamwork:** develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- **Delivering results:** produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- **Managing and sharing knowledge:** continuously seeks to learn, share knowledge and innovate.
- **Accountability:** takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- **Communication:** encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

Other:

IOM is committed to a diverse and inclusive environment.

This post is subject to local recruitment. Only those holding a valid residence and work permit for Greece will be eligible for consideration.

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

At the time of recruitment, all candidates must disclose any known relative or spouse who works for IOM. Candidates may also be requested to provide documentary evidence of academic degree(s), professional licenses, and proof of no criminal records as relevant to the requirements of the position advertised.

Appointment will be subject to certification that the candidate is medically fit for appointment, verification of residency, visa, and authorizations by the concerned Government, where applicable.

Vaccination against COVID-19 will be required for IOM personnel who are hired or otherwise engaged by IOM. As part of the mandatory medical entry on duty clearance, candidates will be requested to provide evidence of full vaccination.

How to apply:

Interested candidates are invited to submit their application including **a cover letter, CV and a completed Personal History Form in English by email to: GRHRAPPLY@iom.int**, specifying the vacancy reference number **GRCFA24-069** and **full name** in the subject line.

Please click this [link to access the Personal History Form](#) (four pages).

Due to the volume of applications received, IOM Greece Human Resources will not be able to respond to all inquiries about the application status and will only contact shortlisted candidates.

Posting period:

From 02 April 2024 to 09 April 2024

From 11 April 2024 to 17 April 2024