

As a result of the ongoing situation related to the **COVID-19 pandemic, IOM offices remain open**, but our operations have been significantly impacted. At present, many of our departure arrangements are currently on temporary hold until further notice. Please be assured that when updates for your specific case become available, **IOM will be in touch with you about next steps**. This may take a while, so we appreciate your patience. In the meantime, please visit the **<https://greece.iom.int/en>** updates about IOM operations. You may also contact us by email at **[iomathens@iom.int](mailto:iomathens@iom.int)** or phone **+30-210-9919040**, if you have specific updates or questions about your case. As the volume of inquiries may be high, there may be delays in response time. We kindly ask for your patience in addressing non-urgent matters. **IOM advises you to follow all health and safety recommendations issued by local authorities. For the latest information regarding COVID-19 and how to best protect yourself and your family, please visit the World Health Organization website, as well as guidance issued by national government and or local health authority of your location.** Please also note that you should never engage with anyone who is asking you to pay for services or information related to your case. You are encouraged to report any instances of inappropriate behavior, fraud or abuse .

Thank you for your understanding.